

## WATER SERVICE WORKER II

### NATURE OF WORK

This is skilled mechanical and technical work in the inspection and repair of water services, meters and backflow prevention devices and in other work relating to the maintenance of customer water service.

Work involves efficient and orderly performance of such customer services as complaint investigation, water main tapping, locating and inspecting customer services. Work also involves ongoing training, keeping accurate records of taps, water services, inspection as well as maintenance of the water services. Employees of this class are expected to use considerable independent judgment in carrying out familiar and routine assignments with work subject to periodic inspection by the Water Service Worker III.

### EXAMPLES OF WORK PERFORMED

Taps mains with the use of a tapping machine, inspects taps for leaks, and takes measurements which become public record; inspects laying of pipe from street to house for infringement of City code.

Responds to emergency service calls; investigates customer service complaints and corrects problems if possible.

Works closely with plumbers in tracing of mains and service; makes taps as required and inspects plumber's work.

Installs water meters and remote readers.

Collects water samples throughout city for contamination tests.

Inspects and repairs backflow prevention devices.

When directed by dispatcher or supervisor, turns on or off water service.

Performs related work as required.

### DESIRABLE KNOWLEDGES, ABILITIES AND SKILLS

Thorough knowledge of the municipal water main network and ability to locate mains, pipes and meters.

Thorough knowledge of meter requirements, City water ordinances and departmental policies affecting the public.

Ability to keep accurate records, make mathematical computations and check figures rapidly and accurately.

Ability to establish and maintain effective relationships with private contractors, water system customers, other City department and the general public.

Skill in the use of specialized equipment such as tapping machines, pipe locators, portable pump and common tools which are necessary in making minor plumbing and mechanical repairs and installations.

#### DESIRABLE TRAINING AND EXPERIENCE

Graduation from a senior high school or equivalent plus considerable experience in the inspection and repair of water meters, water services and backflow prevention devices.

#### MINIMUM QUALIFICATIONS

Graduation from a senior high school or equivalent and a minimum of two (2) years experience as a Water Service Worker I and successful completion of departmental requirements for advancement to this classification.

#### NECESSARY SPECIAL REQUIREMENT

Possession of a valid State of Nebraska driver's license when operating a vehicle is necessary for the satisfactory performance of assigned duties.

Possession of a Grade IV Water Operators Certificate from the State of Nebraska.

Approved by: \_\_\_\_\_  
Department Head

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Personnel Director

11/84

Revised: 7/2000

Revised: 4/2002

PS5333